

Round-the-clock medical advice and treatment: EGK-TelCare

Fast and direct access to the highest quality medical advice and treatment thanks to our partnership with Medgate.

Your advantages:

- Free 24/7 access to medical advice and treatment via phone, video or Medgate app.
- The Medgate partner medical centres are available to you when you wish to consult an on-site doctor in person.
- This saves you time and money.
- Free choice of doctor if further on-site treatment by a doctor is needed.
- A beneficial premium thanks to efficient and uncomplicated processes.

The choice is yours. This is how EGK-TelCare works:



Your on-the-spot medical assistance: EGK-TelCare 0800 800 735

Key points in brief:

- **The choice is yours.**
When you need medical advice, you decide whether you first wish to contact the Medgate doctors by phone or via the Medgate app, or whether you wish to go directly to a Medgate partner centre.
- **You can directly consult certain specialists without getting a referral from Medgate:**
 - Gynaecologists (specialists in gynaecology and obstetrics)
 - Eye doctors (specialists in the field of ophthalmology)
 - Dentists (Dr. med. dent.)
 - Short trips abroad

• Emergency

In an emergency, you can go directly to the emergency doctor. Emergency treatment has to be notified to Medgate within ten days.

Do you need more information or personal advice?

www.egk.ch
T 061 765 51 11
info@egk.ch

Please note: This overview is a simplified information aid. The statutory and contractual provisions (General and Supplementary Terms of Contract GTCI, version of 01/01/2019, and supplementary insurance T&Cs, version of 01/01/2014, of the EGK-TelCare product) are the sole legally decisive provisions.

No matter where you're insured at present: call us for free, no-obligation advice.

Test hotline:
058 387 77 14

8.00 a.m. – 12 noon /
2.00 – 5.00 p.m.